



## Minimum Requirements for Web Based Applications

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### Recommended Browsers

Skyward recognizes the diverse Operating Systems, Devices, and Internet browsers our customers are using. While we want every customer to have the best possible experience, we recognize that it is impossible to develop applications that work identically, efficiently, and effectively with all browsers and versions. We also recognize that testing on every browser version and device combination is no longer possible as many new browser versions are deployed on aggressive weekly or bi-weekly schedules.

Skyward supports the following Web Browsers:

- **Chrome**
- **Firefox**
- **Internet Explorer**
- **Safari**

If an issue is discovered with one of the recommended browsers listed above, please report it to Skyward Support so that our development team can review the issue.

Please refer to pages 2 and 3 for the minimum browser versions that are supported.

### General Browser Information

- Skyward does not support beta versions of Operating Systems or Web Browsers.
- 1024x768 resolution or higher is required for the core products and 800x600 resolution or higher is required for the Family/Student/Employee Access portals.
- For Internet Explorer users Skyward recommends a 3<sup>rd</sup> party spell checker add on such as iespell or speckie. All other supported browsers include an inline spell checker.
- All system requirements are subject to change based on product version.
- Skyward Web Based Food Service Point Of Sale (POS) must meet the following minimum hardware requirements: Dual Core 1.6GHz or faster with RAM: 1 gigabyte (GB) (32-bit) or 2 GB (64-bit)



## Minimum Requirements for Web Based Applications

Minimum Web Browser Requirements for the Student Management Suite and School Business Suite Web Based Applications (Family/Student/Employee Access portal requirements are on page 3).

Operating Systems		
Minimum	Recommended	Full Supported List
Windows XP <sup>1</sup>	Windows 8.1	Windows XP <sup>1</sup> Windows Vista Windows 7 / 8 / 8.1
Mac OS X 10.6	Mac OS X 10.9 (Mavericks)	Mac OS X 10.6 (Snow Leopard) Mac OS X 10.7 (Lion) Mac OS X 10.8 (Mountain Lion) Mac OS X 10.9 (Mavericks)

Windows Browsers		
Minimum	Recommended	Full Supported List
Chrome (current version <sup>2</sup> )	Chrome (current version <sup>2</sup> )	Chrome (current version <sup>2</sup> )
Internet Explorer 8 <sup>1</sup>	Internet Explorer 11	Internet Explorer 8 <sup>1</sup> Internet Explorer 9 / 10 / 11
Firefox (current version <sup>2</sup> )	Firefox (current version <sup>2</sup> )	Firefox (current version <sup>2</sup> )

Mac Browsers		
Minimum	Recommended	Full Supported List
Chrome (current version <sup>2</sup> )	Chrome (current version <sup>2</sup> )	Chrome (current version <sup>2</sup> )
Firefox (current version <sup>2</sup> )	Firefox (current version <sup>2</sup> )	Firefox (current version <sup>2</sup> )
Safari 5	Safari 7	Safari 5 through Safari 7

<sup>1</sup>Windows XP and Internet Explorer 8 support will be discontinued June, 2014.

<sup>2</sup>Chrome and Firefox are on aggressive release schedules and therefore the most current version is not explicitly listed.

Microsoft Office		
Minimum	Recommended	Full Supported List
Office 2003	Office 2013	Office 2003/ 2007/ 2010/ 2013



## Minimum Requirements for Web Based Applications

Minimum Web Browser Requirements for the Family/Student/Employee Access portals.

Operating Systems		
Minimum	Recommended	Full Supported List
Windows XP	Windows 8.1	Windows XP Windows Vista Windows 7 / 8 / 8.1
Mac OS X 10.6	Mac OS X 10.9 (Mavericks)	Mac OS X 10.6 (Snow Leopard) Mac OS X 10.7 (Lion) Mac OS X 10.8 (Mountain Lion) Mac OS X 10.9 (Mavericks)
Windows Browsers		
Minimum	Recommended	Full Supported List
Chrome (current version <sup>1</sup> )	Chrome (current version <sup>1</sup> )	Chrome (current version <sup>1</sup> )
Internet Explorer 8	Internet Explorer 11	Internet Explorer 8 / 9 Internet Explorer 10 / 11
Firefox (current version <sup>1</sup> )	Firefox (current version <sup>1</sup> )	Firefox (current version <sup>1</sup> )
Mac Browsers		
Minimum	Recommended	Full Supported List
Chrome (current version <sup>1</sup> )	Chrome (current version <sup>1</sup> )	Chrome (current version <sup>1</sup> )
Firefox (current version <sup>1</sup> )	Firefox (current version <sup>1</sup> )	Firefox (current version <sup>1</sup> )
Safari 5	Safari 7	Safari 5 through Safari 7

<sup>1</sup>Chrome and Firefox are on aggressive release schedules and therefore the most current version is not explicitly listed.



## Minimum Requirements for Web Based Applications

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Minimum Requirements the Skyward Mobile Access App. The Skyward Mobile Access App is available for any Apple iOS or Google Android based devices.

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<b>Feature</b>	<b>Benefits</b>
Access through your mobile device	Free app is available to download through the iTunes App store, Google Play, or Amazon Appstore. Works with your iPad, iPod Touch, or iPhone Works with your Android mobile devices
Mobile access to your Skyward student data	Have immediate access to a student's emergency medical information View a student's picture, schedule, attendance, or general information
Mobile access to your finance and human resources data	See all your accounts, requisitions, POs, insurance information, and paychecks
Mobile access for all users	Parents, students, teachers, counselors, principals, and business office staff - all users can be given access to Skyward Mobile Access.
iPhone and iPad	Application available through the iTunes store. Saves your login and password for fast, easy access. Simply download and start using!
Access to all of your Skyward modules	Have access to student, finance, human resources, My Print Queue, and Family Access software as well as your product setup so you can view reports that are in your queue

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## Minimum Requirements for Web Based Applications

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Minimum Requirements the Skyward SMS Mobile. Skyward SMS Mobile allows users to access Skyward on almost any web enabled device using the devices web browser.

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Feature	Benefits
Access through your mobile device	Compatible with most mobile devices, including IOS, Android, Blackberry, and Windows Mobile. Works with smartphones and tablet devices.
Mobile access to your Skyward student data	When seconds count, have immediate access to a student's emergency medical information View a student's picture, schedule, attendance, or general information
Mobile access to your finance and human resources data	See all your accounts, requisitions, POs, insurance information, and paychecks
Mobile access for all users	Parents, students, teachers, counselors, principals, business office staff - all users can be given access to SMS Mobile
Mobile browser (Blackberry, Android, Windows)	Utilizes the mobile browser on the smartphone (currently supported browser: Opera Mini)
iPhone and iPad	Uses browser (Safari) for easy access No installation or purchase necessary
Access to many of your Skyward modules	Have access to student, finance, human resources, My Print Queue, and Family Access software as well as your product setup so you can view reports that are in your queue

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